

PREPARE NOW FOR HURRICANE SEASON

When it comes to successful, safe recoveries following natural disasters, the common thread is proper preparation. As Floridians gear up for hurricane season, the City of Tallahassee urges residents to take the steps necessary to prepare and protect their families, property and pets.

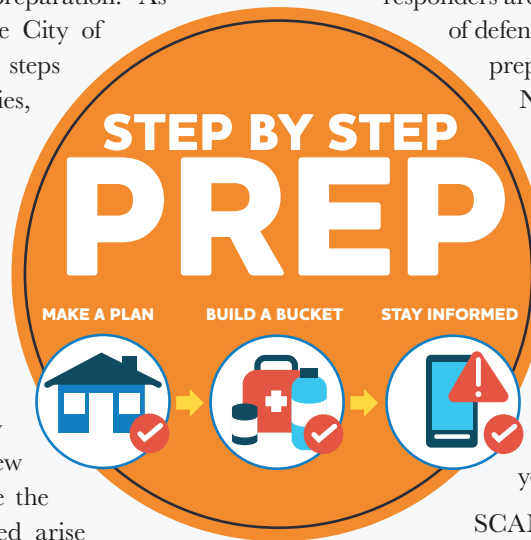
Download the City's Step-by-Step Prep Guide at Talgov.com/PREP to learn what to do before, during and after storms. The guide also contains important information about City services.

While you are preparing, know that the City is doing the same. Front-line crews from every department train and plan year-round. They inspect infrastructure, check resources, review best practices from peer agencies and ensure the City is prepared to respond should the need arise locally or as part of mutual aid for neighboring communities.

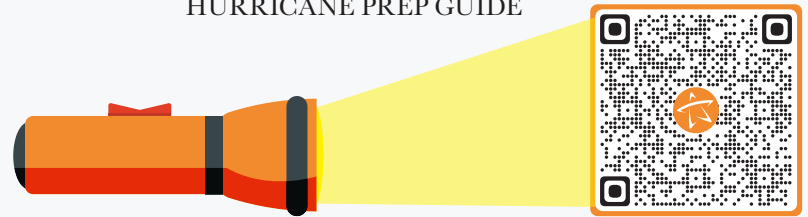
Additionally, the City has prioritized disaster response training to ensure that – should they be needed – all City employees could be called upon to assist in response and recovery efforts – from internal logistics supporting field crews to opening community comfort stations for the public.

That said, during a disaster, there may be a period of time when responders are unable to reach you. You are your best first line of defense, which is why the City urges neighborhoods to prepare together. To help, the City offers the free Neighborhood PREP toolkit, which is available for download at Talgov.com/PREP.

The City and its employees take the task of preparing for hurricane season very seriously. We live in this community and depend on City services as well. Thanks to City employees, you have nearly 4,000 neighbors trained, ready and willing to help. From the first warning through the final stages of recovery, the City will work to ensure core services are as functional as possible. We urge you to prepare, too.

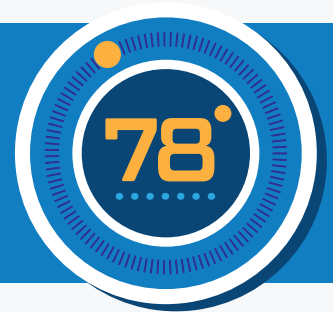


SCAN THE QR CODE TO DOWNLOAD THE HURRICANE PREP GUIDE



Sustainability Tip

In hot weather, set your AC thermostat to 78 degrees or your highest comfortable temperature. For the AC's fan setting, always choose AUTO; never choose ON.



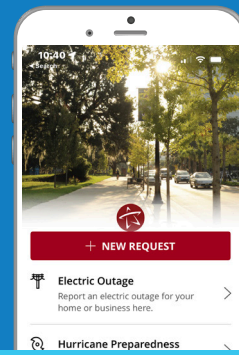
ENSURE YOU STAY INFORMED

The City will send email and text alerts to City utility customers during emergencies. Check your Utility account contact information to ensure it is up-to-date. Log in to your utility account on Talgov.com or call Customer Service at 850-891-4968 to verify your contact information. In addition to direct customer contact, official City information will be posted online and on social media. Bookmark Talgov.com, follow @CityofTLH on X/Twitter and like City of Tallahassee, FL – Government on Facebook (Facebook.com/CityofTLH). Local info will also broadcast on 88.9 WFSU-FM.



REPORTING POWER OUTAGES

If you haven't already downloaded DigiTally (the City's free trouble reporting mobile app), there is no better time than right now. If the power goes out during a storm, you can quickly and easily report it through the app via your smart phone or tablet. The app will ask for the address of the outage and your phone number. Once you submit the report, you'll receive a confirmation email. All reports submitted via DigiTally are sent directly to the Electric Utility and put into the system to be addressed.



TAKE CHARGE

Batteries are one of the most common items people need as part of their disaster preparedness kits. These items have a defined life though and will need disposed of at some point. For your safety and that of solid waste crews, never place batteries in waste or recycling containers. This can cause dangerous fires in garbage trucks and at solid waste facilities. Each of us can help reduce the risk by properly recycling batteries at designated facilities. Learn more at Talgov.com/YOU.



GENERATOR SAFETY

The prevalence of emergency generators for use in the event of a power outage is growing. The City of Tallahassee advises residents to use caution when operating these machines and follow the manufacturer's instructions to reduce your risk and any risk to crews working nearby.



PREPARE YOUR BUSINESS



From a Fortune 500 company to local start-ups, every business should have a disaster response plan. Do you have a building evacuation plan that is regularly practiced? Have you gathered insurance forms, lease agreements and other important paperwork? How will employees get information about the status of operations? These are only a few of the many things employers need to consider. Get more details and helpful information at ready.gov/business.

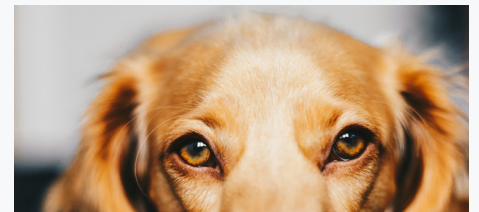
SPECIAL NEEDS? REGISTER NOW.



A Special Needs Shelter is for individuals who, during periods of evacuation or emergency, require sheltering assistance due to physical impairment, mental impairment, cognitive impairment or sensory disabilities. If a person lives in a storm surge zone or mobile home, is medically stable but needs help with basic tasks or uses an electronic medical device and has no other evacuation options, they should pre-register for a special needs shelter at SNR.FLHealthResponse.com. Registration information must be updated on an annual basis. All information is confidential and protected under Florida Statutes. For further assistance, call Leon County Emergency Management at (850) 606-3700.

PLAN FOR YOUR PET

When crafting your family's preparedness plan, be sure to include your pets. Pets will need food, water, medication and other items, too. If you live in an evacuation zone, identify shelters or nearby hotels/motels that take pets. Put a current photo of your pet in your kit for identification purposes. Get more pet preparedness tips at ready.gov/animals.



For all City of Tallahassee utility related inquiries, please call 850-891-4968 or visit Talgov.com.

TALGOV.com      @CityofTLH

Insight is published monthly to inform citizens about City services and related items of interest. If you require an accommodation because of a disability in order to participate in a program, service or activity, please contact the City's ADA/Title VI Coordinator at least two business days prior to the event at 850-661-3235 or Kathleen.Wright@Talgov.com. For persons using a TDD, please call 711. Sign language interpreters require 10 days advance notice.



MEETINGS IN JUNE

Visit Talgov.com for the current list of Tallahassee City Commission, Community Redevelopment Agency, Capital Region Transportation Planning Agency and Blueprint Intergovernmental Agency meetings and workshops. Call the Department of Communications at 850-891-8533 for more information and view the current meeting agendas online at Talgov.com. Follow @CityofTLH on X (formerly Twitter) for City news.